

12th August 2020

Auckland level 3 - Business Continuity at Pacific Forum Line

Dear Valued Customers & Partners

Following the government announcement that Auckland will re-enter Level 3 covid-19 Alert from 1200hrs today, we wanted to update you on our operations at **Pacific Forum Line (PFL)** and **Pacific Island Freight Station (PIFS)**.

As essential service providers both PFL and PIFS will remain operational:

- Pacific Island Freight Station will continue to operate on its normal working hours, our staff will ensure that all social distancing measures are followed on site.
- Pacific Forum Line Auckland Airport Office will be operating with minimal staff in the office and the vast majority of staff operating remotely.

The Customer Service Team for PFL Cargo and Pacific Forum Line are available on the following

Departments	Contact Person	Phone	Email
Airfreight	Catherine Ioane	09 254 4389	Catherine.Ioane@pacificforumline.com
Seafreight – Samoa, Pago & Tonga	Aarti Dave	09 255 2543	aarti.dave@pacificforumline.com
Seafreight – Fiji, Tonga & Rarotonga	Christina Antonio	09 254 4054	christina.antonio@pacificforumline.com
Warehouse	Wasief Isaacs	09 972 9322	Wasief.Isaacs@pacificforumline.com
Sales	Evelyn Pepper	09 972 9256	Evelyn.Pepper@pacificforumline.com

Our office phones have been re-routed to our mobile phones and our shipping schedules & notices are available on our website

We look forward to resuming normal operating conditions as soon as is possible.

Thank you for your continued support.

Yours sincerely,

Pacific Forum Line & Pacific Island Freight Station